

VoIP Emergency Calling Services

Today, most VoIP services have limited 9-1-1 capability, creating a service gap that affects subscriber acquisition. Intrado® VoIP Emergency Calling Services provides a national 9-1-1 solution to meet the needs for Enterprise TCP/IP and Internet Voice Communications customers.

Developed as the first-ever carrier-based VoIP 9-1-1 solution, Intrado gives your customers the security of knowing that when they dial 9-1-1 from a VoIP line, their call will be routed for emergency response.

FEATURES

- > **Nationwide coverage**
- > **VoIP emergency call routing through the PSTN**
- > **VoIP call routing to the appropriate PSAP**
- > **Secure provisioning**

BENEFITS

- > **Reliably handles VoIP 9-1-1 calls**
- > **Eliminates barrier to VoIP adoption**
- > **Gives your company a competitive advantage**
- > **Helps grow your customer base**
- > **Improves public safety and helps save lives**



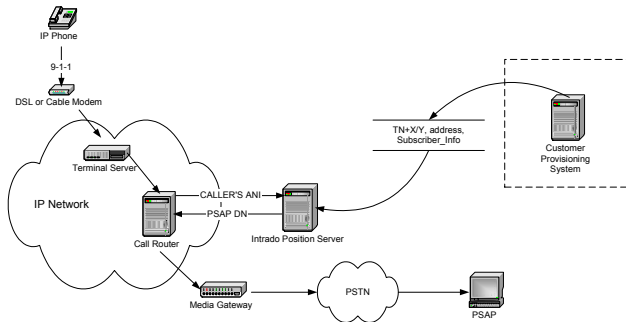
Introducing a reliable 9-1-1 dialing service that can increase adoption rates of your VoIP service, give you a competitive advantage and show potential regulators you are serious about safety. Intrado's innovative solution allows emergency calls to be handled over VoIP networks. Using Intrado's expertise in database management and fault tolerant networking for public safety applications, this service routes your callers to the appropriate Public Safety Answering Point (PSAP) when they dial 9-1-1. Intrado can implement this proven technology in your VoIP network today.

How it works

Intrado VoIP Emergency Calling Services provides a highly reliable solution that interfaces VoIP emergency calls to the Public Switched Telephone Network. Developed as the first-ever carrier based solution to handle VoIP emergency calls, the service delivers 9-1-1 calls from VoIP subscribers to the nearest or most appropriate PSAP designated for their fixed subscription location.

Intrado provides the call routing elements you will need. Your VoIP service queries Intrado databases to determine accurate call routing during an emergency call. In addition, the Intrado provisioning system takes care of geo-coding, storing and maintaining subscriber data for routing the calls accurately to the public safety system. If you require added functionality – we will work together to craft a reliable solution. As the leader in emergency call solutions, we can meet your VoIP emergency calling needs.

VoIP Emergency Calling Services call flow



Get the competitive advantage

VoIP is among the fastest growing sectors of the telecom industry today. Getting a powerful solution for emergency calls will support its future growth and establishment as a viable widespread calling solution. Protect your customers with VoIP Emergency Calling Services and set your company apart from other VoIP providers.

Avoid regulatory pressure

In addition to expanding your product line, this service may help reduce regulatory inquiries or concern. Having an emergency service in place may help reduce questions from potential emergency service legislators concerned about the public safety issues of *not* having a VoIP emergency solution deployed.

A turn-key solution

For your customers, the solution is transparent – when they dial 9-1-1 the local PSAP answers the call. For your company, the provisioning and routing services are turn-key.

Why Intrado

Over the past twenty-five years, Intrado has perfected the data and the network infrastructure that support 9-1-1. Intrado's data management and call routing capabilities make it possible for emergency service providers to pinpoint the source of almost any phone call, regardless of the technology used.

With a long-standing record of technical innovation and leadership, Intrado is uniquely qualified to help telecommunications companies, public safety organizations and other service providers integrate new communications technologies into their networks.

For more details about VoIP Emergency Calling Services email Intrado at intellibase@intrado.com or call 1.877.856.7504.

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Informed Response.™

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