Emergency Data Broker
Overview

Fast, Flexible, Future-Ready Connections Between 911 and the Devices Shaping Our World

From connected cars and security systems to smart cities and wearables, the number of devices that can detect and report emergencies is quickly expanding. But the 911 system wasn't built to understand or act on all this new information. Imagine the positive impact that this critical data could have when quickly connected to the right first responders, especially when every second matters.

That's where Intrado's Emergency Data Broker comes in. It's the missing link between the devices people rely on and 911. Emergency Data Broker connects information from IoT and smart devices to public safety answering points (PSAPs) quickly, accurately, and with context.

- Route and deliver voice and/or text Request for Assistance (RFAs) and emergency data to any PSAP in the US
- Transmit rich data like sensor alerts, video, location, and health info
- A single, easy-to-implement API with XML and JSON-based data input
- Leverage industry standard formats like AVS-01 and VEDS
- Built to help you scale your operations

Meaningful, Actionable Data Directly to 911

Getting data to PSAPs in a consumable, consistent format is crucial. Emergency Data Broker improves your processes while delivering critical insights to 911 that enable better decision-making. IoT-triggered emergencies are often routed through patchwork solutions or delayed by manual processes. Emergency Data Broker plugs directly into the 911 system, getting the right info to the right people at the right time.
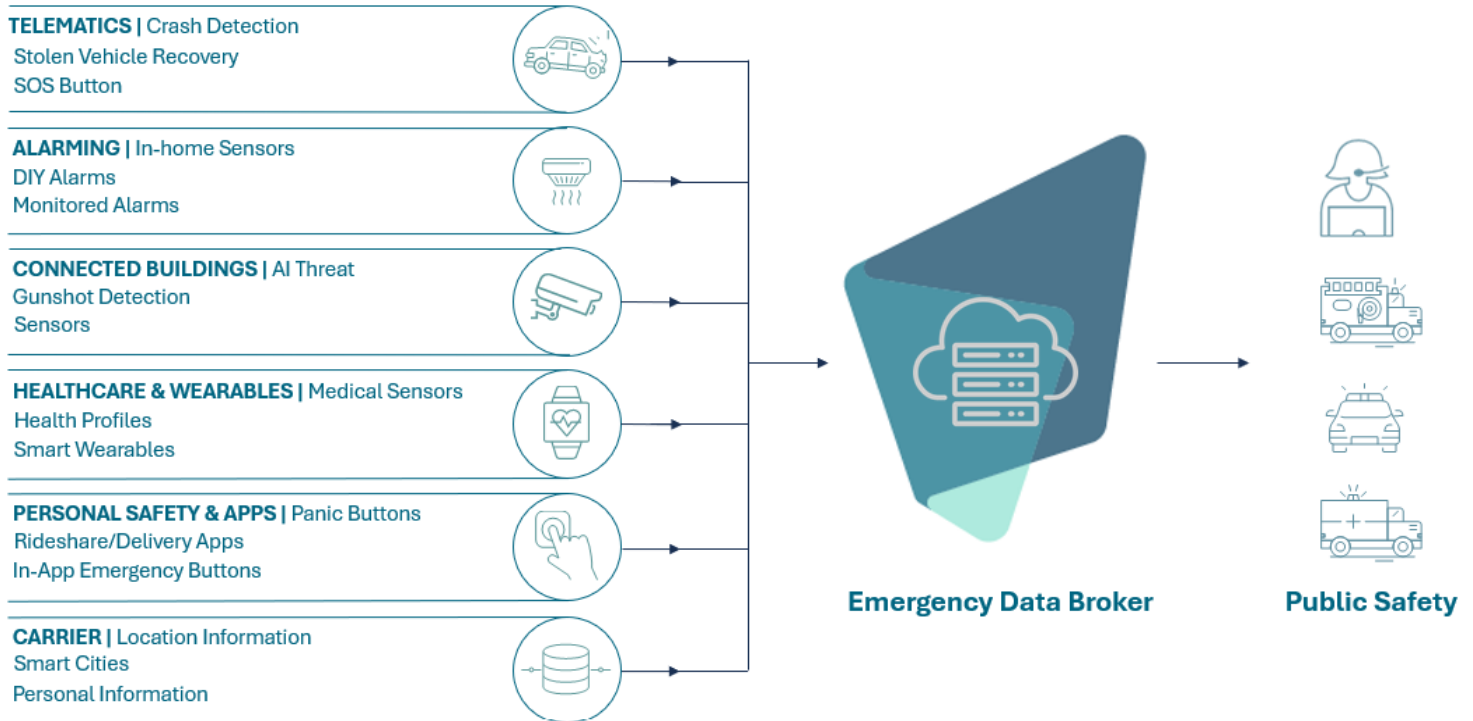
- Identify & correlate data from multiple sources for a single emergency event
- Create context to provide new types of responses
- Provide situational awareness for first responders
- Assist PSAPs in quickly moving through the emergency call flow
- Reach 911 through text or voice through the same API call

Always there
in an emergency

intrado.com

No matter the scenario, Emergency Data Broker helps get signals to the right 911 center, enriched with the data that matters the most.

TELEMATICS | Crash Detection
Stolen Vehicle Recovery
SOS Button

ALARMING | In-home Sensors
DIY Alarms
Monitored Alarms

CONNECTED BUILDINGS | AI Threat
Gunshot Detection
Sensors

HEALTHCARE & WEARABLES | Medical Sensors
Health Profiles
Smart Wearables

PERSONAL SAFETY & APPS | Panic Buttons
Rideshare/Delivery Apps
In-App Emergency Buttons

CARRIER | Location Information
Smart Cities
Personal Information

Emergency Data Broker   **Public Safety**

Benefits: Better Data, Better Outcomes

- A single API that natively connects any system to public safety
- Covers every voice and text-enabled PSAP across the US
- Built with NG911 standards in mind
- No changes required at the PSAP — just better data
- Scalable for national brands, nimble for startups

Next Steps

Emergency Data Broker is already powering smarter emergency response across the country. Talk to your account manager to learn more.

About Intrado

Intrado is the essential partner for those committed to saving lives and protecting communities anywhere in the world. As a leading global provider of trusted emergency response solutions, Intrado improves public safety outcomes by connecting help to those in need. The company blends legacy intelligence, modern technology, and passionately dedicated people to create end-to-end solutions that are innovative, resilient, intuitive, and insightful. For more information, visit www.intrado.com.