

Intrado OneAlert

Unified Mass Notification Software Platform for On-Premises Emergency Alerts, IP Paging & Scheduled Notifications

Efficient and reliable communication is critical to all organizations but can be challenging to achieve due to incompatible technology, lack of resources, budget, and inconsistent processes.

Intrado OneAlert helps organizations solve these challenges with its unified notification platform that reaches people across disparate communication systems to ensure everyone receives the right message at the right time. It improves network-wide communication, security, emergency responsiveness, and productivity across SMBs and enterprises. With OneAlert, organizations can facilitate enterprise-wide communication for virtually any communication need, including real-time and automated notifications for emergency alerts, mass notification, and facility-wide paging.

Make Every Second Count

As the most scalable and feature-rich notification solution on the market, OneAlert integrates with several IP-based endpoints and communication systems, enabling rapid alerting to inform and protect people located on- or off-premises. OneAlert also enables your organization to:

- Transform your UC PBX system into a powerful communication tool for mass notifications, emergency alerts, live broadcasts, desktops, mobile alerting, and more!
- Manage communications across disparate IP and analog endpoints without having to replace your existing technology investments.
- Simultaneously alert people located on- and off-premises.
- Activate and deliver audio/visual alerts via any supported SIP and multicast-enabled IP phones connected to PBX Systems (including Cisco, Mitel, Avaya, SNOM, 3CX, Cisco BroadWorks, 8X8 and more).



Intrado OneAlert is the next generation of industry-leading unified notification software.

It breaks down communication barriers by uniting fragmented systems and processes into a centralized platform to help people communicate critical information more efficiently, safely, and reliably!

Connect & Communicate:

- IP Phones
- IP Speakers, Clocks, Bells
- Intrado Paging Relay
- Contact Closures (Buttons, Sensors, GPIOs)
- iOS & Mobile Devices
- SMS Messaging Services
- Digital Signs & LED Marquees
- Mass Outbound Dialing Services
- Windows & Mac Computers

Unified IP-based Alerts and Paging & Notifications

Manage communications and broadcast messages – to all on-premises screens and IP-based endpoints or create geofenced parameters for custom alerts in localized areas – all from a central hub.

- Computer desktop takeovers for emergency alerts
- Quickly address severe weather, hazardous conditions, or any other emergency scenario
- Leverage existing IP devices like phones, speakers, and desktops for paging and notifications
- Easily manage announcements across the premises
- Alert visual display boards, TV monitors, strobe lights, and PA systems to help staff and customers visually understand emergency broadcasts
- After-hours motion detection alerts provide added security



Enterprise 9-1-1

Intrado OneAlert integrates with Intrado ERS to provide E9-1-1 services. This integration helps organizations automate and simplify call routing and location management for FCC and state mandated Enterprise E9-1-1 compliance. When a 9-1-1 call is placed from a phone on your network, your team can be instantly alerted through multiple channels — IP phone messages, texts, emails, mobile app notifications, and more — ensuring the right people are informed the moment it matters most.

- Comply with all state and federal regulations including Kari's Law and RAY BAUM's act
- Ensure 9-1-1 calls are quickly routed to the proper jurisdiction and include precise dispatchable location data
- Connectivity to over 6000 Public Safety Answering Points (PSAPs) across North America
- Compliant with all major IP-PBX platforms for seamless integration and interoperability

Specifications

Hardware Requirements

Supported Servers	Windows 2016 / 2019 / 2022 Minimum Server Requirements: • System Memory – 8 GB • Disk Space – 10 GB above any OS requirement • Dual Core Processor
Supported Virtual Machines	• VMWare ESXi 7.0 and above • Microsoft HyperV 2016 and above
Supported Phone Systems	Compatible with most On-Prem & Hosted SIP-compliant PBX Systems* • Avaya Aura v. 6.x and newer • Avaya IP Office v. 9.x and newer • Cisco CUCM v. 8.x – 14.x • Cisco BroadWorks® • Cisco Webex Calling • Mitel MiVoice Connect v. 1.0 and above (on-prem or hybrid) • Mitel MiVoice Business
Supported Phones	Compatible with most On-Prem and Hosted SIP-compliant PBX phones

System Requirements

Supported Audio Codec	G.711
Supported Networks	Unicast or Multicast
Database Requirements	• Microsoft SQL 2019 Express on supported Windows OS • Microsoft .NET 4.5.2 or newer

Supported Integrations

Certified IP Hardware Manufacturers	• Intrado Paging Relay • Algo • Advanced Micro Systems • Advanced Network Devices (AND) • Atlas IED • Axis • Barix • Pro-Lite • RF Technologies • Valcom Compare certified endpoint partners here: https://www.intrado.com/onealert/certified-endpoint-partners
Compatible Hardware	Other IP hardware devices and systems that support static streams (analog systems, legacy PA systems, beacons, etc.)
Additional Compatibility	• Compatible with most IP devices that support multicast • Dial Monitoring (i.e. calls to 911) • Revolution Mobile Client for iOS & Android • Revolution Desktop Client for PC & Mac OS • External MRCP Text-to-Speech Engines • SMS Services via Twilio or Clickatell • Outbound Mass Dialing via Twilio • Digital Signage via CAP Notifier • LED Signs via IP Device Notifier • Subscribe to receive alerts from NWS, IPAWS EAS, AMBER Alerts.

For a truly complete and integrated approach to safety threat response, make Intrado OneAlert a central piece of your emergency response strategy.