





# **Key Features & Benefits**

# Future-Proof your Technology Investments

Platform-agnostic: designed to interoperate and unify existing on-premises or hosted communication systems to ensure the longevity of your technology investments, eliminating switching costs.

#### Streamlined Communication

Simultaneously send notifications to designated systems and endpoints, helping optimize communication processes, improve system management, accelerate incident response time, and improve safety.

### Simplest User Experience

Responsive and digestible user interface for easy installation, integration, management and operation from desktops or mobile devices.

### **Controlled Access**

Define how users interact with OneAlert by assigning different user roles (Admin, Editor, Sender, & Viewer). Admins can assign users to specific Sites to restrict access to notifications relevant to the user's location.

### Real-Time Insight

Monitor system health and notification status with OneAlert's reporting tool, giving IT and decision makers the ability to quickly assess a situation and see where obstacles occur. Users can also respond to alerts using soft keys on supported IP phones.

# Simple Organization with Tags

Group contacts and endpoints using tags. Choose from Dynamic, System, Contacts, or create custom User Tags.



### Real-Time Alerts - Any Time, Anywhere

- Send media-rich push notifications directly to recipients mobile devices using the OneAlert Mobile Client app for iOS & Android. Users can also create multiple geofences to send targeted alerts based on a recipient's physical location. User must allow location services to be used while using the app for geofence notifications
- Integrate supported SMS services to alert people via traditional text messages.
- Send notifications to e-mail clients.
- Connect with supported mass outbound dialer services to inform people via automated phone calls.

#### Automated and Scheduled Notifications

- Prepare for unpredictable situations with automatic alerts received from external sources such as weather alerts, FEMA / IPAWS alerts, etc.
- Schedule notifications in advance to save time and hassle with OneAlert's Scheduling Wizard – ideal for reminders and drills. Create multiple calendars for different notifications sites, etc.

## Intelligible TTS (Text-to-Speech) Alerts

Multilingual text-to-speech engine translates dynamic text into intelligible audio broadcasts – ideal for situations where message details frequently change, like inclement weather alerts or government-issued alerts.

#### Flexible Notification Activation

Possibility of triggering notifications using a variety of ways:

- 1:1 Designate a specific trigger action to activate a single notification
- M:1 Define multiple trigger actions to activate one notification
- M:M Assign multiple triggers to different notifications. Any trigger will simultaneously activate each notification it's associated with

