



Text2911 Translation

Real time text translation for PSAPs with Intrado VIPER NextGen

Problem: Call takers sometime have difficulties understanding the text to 911 messages sent from non-English speaking Individuals. In an emergency - time is crucial and PSAPs do not have translators on staff for all the languages that they may encounter. Contacting a translation service is time consuming.

Solution: Text to 911 translation, which provides real-time translation of text messages for a wide variety of languages. It provides the capability to detect the language of an incoming text message and, if different than the call taker's defined language, then proceed with the translation of that message.

- **A multi-lingual solution enables PSAPs to address the language specificities of their region**
- **24x7, Text-to-911 language translation can completely fill the translation need or fill the gap until a translator is engaged.**

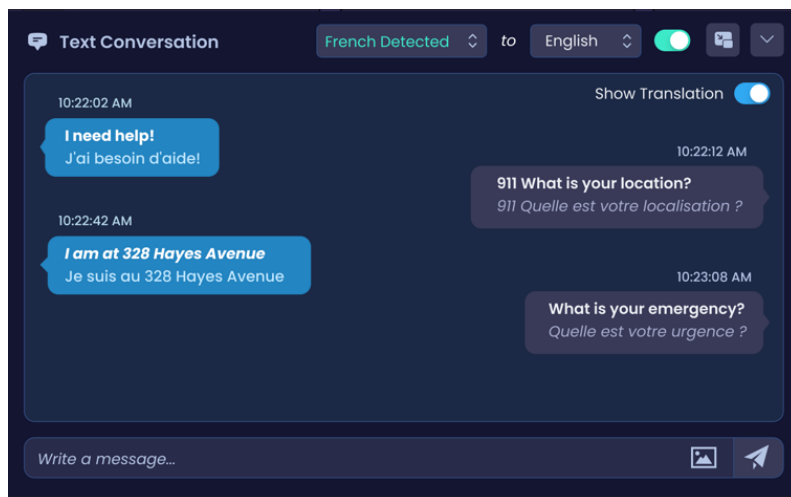
Best of breed AI powered voice to text transcription / translation.

- Already trained
- Multi-lingual
- Secure
- Continuous, ongoing improvements

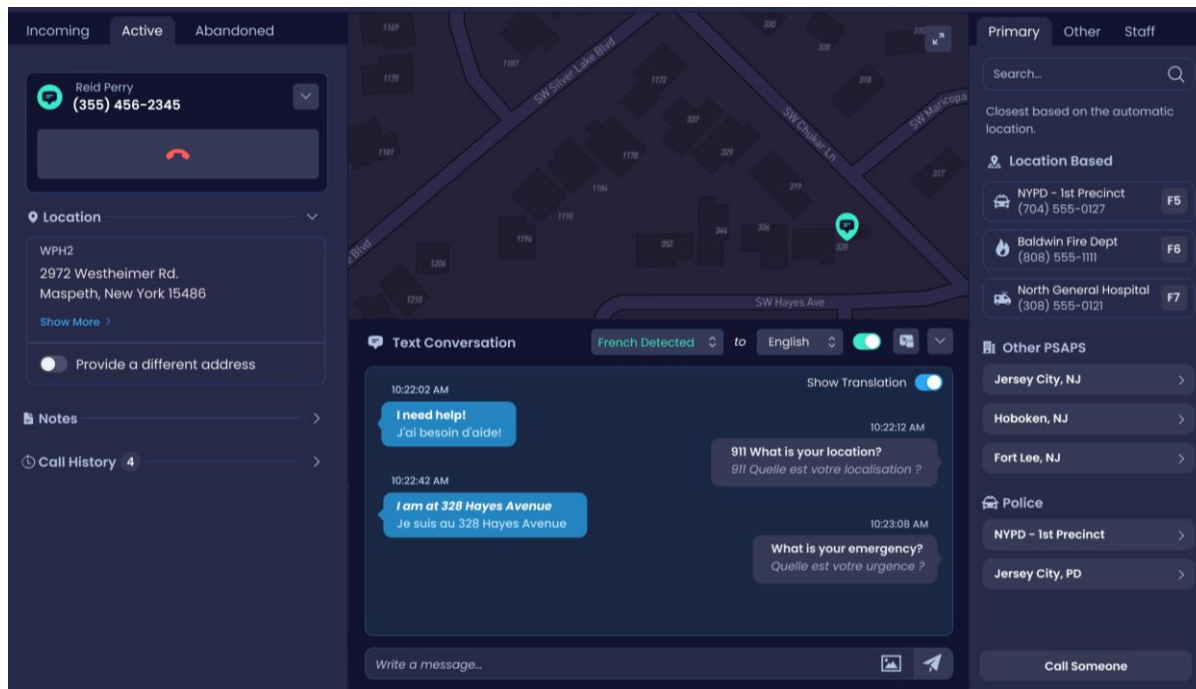
Up to 76
Languages and counting

Up to 144
Dialects

24x7
Availability



The Intrado text translation solution is fully Integrated into the existing VIPER NextGen call taking experience. It automatically detects the Incoming language thereby saving precious seconds for both the person requesting assistance and the call taker as well.



From Afrikaans to Zulu, Khmer to Korean

With support for up to 76 languages and 144 dialects, Voice to Text Translation provides wide and deep coverage for your community's emergency communications needs.

Learn More

To learn more about Intrado Text Translation as well as our other AI-based solutions, please visit intrado.com/ai.

Afrikaans	Dutch	Irish	Mongolian	Swahili
Albanian	English	Italian	Nepali	Swedish
Amharic	Estonian	Japanese	Norwegian	Tamil
Arabic	Filipino	Javanese	Pashto	Telugu
Armenian	Finnish	Kannada	Persian	Thai
Azerbaijani	French	Kazakh	Polish	Turkish
Basque	Galician	Khmer	Portuguese	Ukrainian
Bengali	Georgian	Korean	Punjabi	Urdu
Bosnian	German	Lao	Romanian	Uzbek
Bulgarian	Greek	Latvian	Russian	Vietnamese
Burmese	Gujarati	Lithuanian	Serbian	Welsh
Catalan	Hebrew	Macedonian	Sinhala	Zulu
Chinese	Hindi	Malay	Slovak	
Croatian	Hungarian	Malayalam	Slovenian	
Czech	Icelandic	Maltese	Somali	
Danish	Indonesian	Marathi	Spanish	

About Intrado

Intrado is the essential partner for those committed to saving lives and protecting communities anywhere in the world. As a leading global provider of trusted emergency response solutions, Intrado improves public safety outcomes by connecting help to those in need. The company blends legacy intelligence, modern technology, and passionately dedicated people to create end-to-end solutions that are innovative, resilient, intuitive, and insightful. For more information, visit intrado.com.

