



FCC's Rules for Multi-Line Telephone Systems (MLTS) and Provision of Dispatchable Location for Calls to 911

Requirements and Compliance Dates

Kari's Law

The following rules are applicable to an MLTS that is manufactured, imported, offered for first sale or lease, first sold or leased, or installed after February 16, 2020:

1. Provide direct access to 911 without dialing any prefix, post-fix or trunk access code.
2. When an end user makes a 911 call, provide MLTS notification to a central location where the system is installed or to another person/organization regardless of location, if the system can be configured to provide the notification without an improvement to hardware/software of the system.

RAY BAUM'S Act (Section 506) – Dispatchable Location

The Federal Communications Commission (FCC) requires that a dispatchable location be provided with every 911 call made from various communications platforms.

Service	Dispatchable Location (or Alternative Location, as applicable requirement)
MLTS [†] – Fixed Interconnected VoIP – Fixed Fixed Telephony TRS – Fixed	1/6/2021
MLTS [†] – Non-fixed, on-premises MLTS [†] – Non-fixed, off-premises devices Interconnected VoIP – Non-fixed TRS – Non-fixed Interconnected VoIP – Outbound only Mobile Text	1/6/2022

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