



March 20, 2015  
Via Overnight Delivery

**Advice Letter No. 10**

TD PAL Coordinator  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

**RE: Intrado Communications Inc.  
Revision to Schedule Cal. P.U.C. No. 1- (Emergency Services)**

Dear Sir or Madam:

Enclosed for filing please find the above referenced tariff filing and PAL form submitted on behalf of Intrado Communications Inc. ("Company"). This filing makes revisions to the Company's 9-1-1 Emergency Services descriptions and adds 9-1-1 Emergency Services rates. The Company respectfully requests an effective date for this filing of March 23, 2015.

*Also enclosed is a CD-ROM copy of this filing.*

The following tariff pages are included with this filing:

5 <sup>th</sup> Revised Sheet No. 2	Updates Check Sheet
3 <sup>rd</sup> Revised Sheet No. 3	Updates Check Sheet
1 <sup>st</sup> Revised Sheet No. 101.4	Adds 9-1-1 Routing Service Connection (Port), Deletes 9-1-1 Exchange Access Descriptions
1 <sup>st</sup> Revised Sheet No. 101.5	Deletes Diverse Facility Routing Description
2 <sup>nd</sup> Revised Sheet 106	Adds 9-1-1 Emergency Services Rates & Notes, Deletes 9-1-1 Exchange Access Trunks and Diverse Facility Routing Rates
2 <sup>nd</sup> Revised Sheet 107	Adds Service Order, Moves, Changes & Customer Premises Visits Rates

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas  
Consultant to Intrado Communications Inc.

cc: Mary Jane Rasher - Intrado  
Service List (Via Email)  
file: Intrado - California - Local  
tms: CA11510

Enclosures  
ST/sp

**CALIFORNIA PUBLIC UTILITIES  
COMMISSION  
Advice Letter Filing Summary Sheet  
(PAL)**

(Date Filed / Received Stamp by CPUC Industry  
Division)

Date AL served on parties: \_\_\_\_\_

Company Name: <b>Intrado Communications Inc.</b>		CPUC Utility Number <b>U - 6579-C</b>	
Address: <b>1601 Dry Creek Drive</b>		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> Other	
City, State, ZIP: <b>Longmont, CO 80503</b>		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)	
Filing AL #: <b>10</b>	Requested Effective Date: <b>03/23/2015</b>	AL Tier I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/>	
Name:	Email Address:	Phone No.:	Fax No.:
<b>Sharon Thomas</b>	<b>stthomas@tminc.com</b>	<b>407-740-3031</b>	<b>407-740-0613</b>
File			No. Tariff Sheets
			<u>6</u>

(Name, email address & Phone and FAX numbers are Required for "Filer")

**Tariff Schedules:** Cal PUC No1-T **Keyword:** Service Changes

(see keyword list on reverse)

For Contract Keyword, Type: Government  Other  Date Executed \_\_\_\_\_ Contract Total Rev (\$) \_\_\_\_\_

**Subject of filing:** Emergency Services Description and Rates

(Service(s) included)

**Authorization for filing:** \_\_\_\_\_  
(Resolution #, Decision #, etc.)

**Affected services:** \_\_\_\_\_  
(Other services affected, pending or replacement AL filings)

**Rate Element(s) affected and % change:** 9-1-1 Emergency Rates

(Non-recurring and / or recurring)

**Customer Notice Required** (if so, please attach) Not Applicable

**Notes/Comments:** Explanation of filing is listed on Advice Letter  
(Other information & reference to advice letter, etc.)

<p><b>File Protest and/or Correspondence to:</b> Director, Telecommunications Division 505 Van Ness Ave., San Francisco, CA 94102 <u>and if you have email capability, ALSO email to:</u> <b>TD_PAL@cpuc.ca.gov</b> <b>Protest also <u>must be served on utility:</u></b> <small>(see utility advice letter for more information)</small></p>	<p><b>GRC-LEC</b> = Cost of Service LEC Carrier <b>URF-Carrier</b> = Uniform Regulatory Framework Carrier <small>(see D.06-08-030/D.07-09-019)</small> <b>OTHER</b> = Wireless (CMRS) Carrier</p>
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**(FOR CPUC USE ONLY)**

<p><input type="checkbox"/> Resolution Required <input type="checkbox"/> Executive Action Resolution Req'd. <input type="checkbox"/> TD Suspension on: ___ / ___ / ___ <input type="checkbox"/> Comm. Suspension on: ___ / ___ / ___</p> <p>Resolution No.: T - _____</p> <p>Rev. 09/24/07</p>	<p>Supv. / Analyst _____ / _____ Due Date to Supv.: _____ Analyst Completion Date: _____ Supervisor Approval Date: _____ AL / Tariff Effective Date: _____ Notes: _____</p>
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**EMERGENCY SERVICE TARIFF**  
**Intrado Communications Inc.**  
 1601 Dry Creek Drive, Longmont, CO 80503  
 Corp. ID # U-6579-C

**Schedule Cal. P.U.C No. 1-T**  
**Cal. P.U.C. 5<sup>th</sup> Revised Sheet No. 2**  
**Cancels 4<sup>th</sup> Revised Sheet No. 2**

**CHECK-SHEET**

The sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	First	24	2 <sup>nd</sup>	50	First
2	5 <sup>th</sup> *	25	2 <sup>nd</sup>	51	First
3	3 <sup>rd</sup> *	26	2 <sup>nd</sup>	52	First
4	First	27	2 <sup>nd</sup>	53	First
5	First	28	First	54	First
6	First	29	2 <sup>nd</sup>	55	First
7	First	30	First	56	First
8	2 <sup>nd</sup>	31	First	57	First
9	First	32	First	58	First
10	First	33	First	59	First
11	2 <sup>nd</sup>	34	First	60	First
12	2 <sup>nd</sup>	36	First	61	First
13	2 <sup>nd</sup>	36	First	62	First
14	2 <sup>nd</sup>	37	2 <sup>nd</sup>	63	First
15	First	38	First	64	First
16	2 <sup>nd</sup>	39	First	65	First
17	2 <sup>nd</sup>	40	First	66	First
18	2 <sup>nd</sup>	41	First	67	First
19	2 <sup>nd</sup>	42	Second	68	First
20	2 <sup>nd</sup>	43	First	69	First
21	2 <sup>nd</sup>	44	First	70	First
22	First	45	First	71	First
23	First	46	First	72	2 <sup>nd</sup>
		47	First	73	First
		48	First	74	First
		49	First	75	First

Advice Letter No. 10

Issued By:  
 Craig W. Donaldson  
 Senior Vice President – Regulatory Affairs

Date Filed: March 23, 2015  
 Effective Date: March 23, 2015

Decision No.

Resolution No. \_\_\_\_\_

**EMERGENCY SERVICE TARIFF**  
**Intrado Communications Inc.**  
 1601 Dry Creek Drive, Longmont, CO 80503  
 Corp. ID # U-6579-C

**Schedule Cal. P.U.C No. 1-T**  
**Cal. P.U.C. 3<sup>rd</sup> Revised Sheet No. 3**  
**Cancels 2<sup>nd</sup> Revised Sheet No. 3**

**CHECK SHEET (Cont'd)**

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
76	First	101.7	Original		
77	First	101.8	Original		
78	First	101.9	Original		
79	First	102	First		
80	First	103	First		
81	First	104	First		
82	First	105	First		
83	First	106	3 <sup>rd</sup> *		
84	First	107	3 <sup>rd</sup> *		
85	First	108	2nd		
86	First	109	First		
87	First	110	First		
88	First	111	First		
89	First	112	First		
90	First				
91	First				
92	First				
93	First				
94	First				
95	First				
96	First				
97	First				
98	2nd				
99	2nd				
100	2nd				
101	2nd				
101.1	Original				
101.2	Original				
101.3	Original				
101.4	1 <sup>st</sup> *				
101.5	1 <sup>st</sup> *				
101.6	Original				

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Resolution No. \_\_\_\_\_

**3.0 General Service Descriptions and Regulations (Cont'd.)**

**3.1 Emergency Services (Cont'd.)**

**3.1.1 9-1-1 Emergency Services (Cont'd.)**

**C. 9-1-1 ALI Services (Cont'd.)**

**10. ALI Delivery**

ALI Delivery provides location information via the ALI Data Access Connections to a PSAP during a 9-1-1 call.

**11. Data Support of Wireless and VoIP E9-1-1**

Intrado's database management systems support both Phase I and Phase II wireless and VoIP E9-1-1 call processing. This includes the E2 interface used by wireless service providers to communicate 9-1-1 caller location information to the ALI database.

**12. ALI Metrics Reporting**

Intrado provides access to reports that provide details on data transactions, the number of records processed, and the number of errors.

**D. 9-1-1 Routing Service Connection (Port)**

9-1-1 Routing Service Connection ports allow the PSAP to connect their public safety grade network to the A9-1-1 Routing Service for 9-1-1 voice and data delivery.

(N) (D)  
| |  
| |  
| |  
(N) |  
| |  
(D)

**E. ALI Data Access Connection (Port)**

ALI Data Access Connection ports provide the PSAP network access to the ALI Database for ALI Delivery.

(T)  
(T)

### **3.0 General Service Descriptions and Regulations (Cont'd.)**

#### **3.1 Emergency Services (Cont'd.)**

##### **3.1.2 9-1-1 Emergency Services Rules & Regulations**

- A.** The 9-1-1 Emergency Services Customer may be a municipality, other federal, state or local governmental unit, an authorized agent of one or more municipalities or other federal, state or local governmental units to whom authority has been delegated (e.g., PSAP). The Customer must be authorized to subscribe to the service by the Governing Body and have public safety responsibility to respond to telephone calls from the public for emergency police, fire or other emergency services within the served territory.
- B.** 9-1-1 Emergency Services are provided by the Company where facilities and operating conditions permit.
- C.** 9-1-1 Emergency Services are not intended as a total replacement for the local telephone service of the various public safety agencies that may participate in the use of this service. The Customer must subscribe to additional Local Exchange Services for purposes of placing administrative outgoing call and receiving other calls.
- D.** Application for 9-1-1 Emergency Services must be executed in writing by the Customer. If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies.

(D)

(D)

**4.0 Rates and Charges**

**4.1 Emergency Services**

**4.1.1 9-1-1 Emergency Services Rates and Charges**

	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>	
9-1-1 Routing Service 1,2	\$5,000.00	\$140.00	(C)
	per location	per 1,000 TNs	(C)
9-1-1 ALI Services 1,2	\$25,000.00	\$46.00	(C)
	per location	per 1,000 TNs	(C)
			(D)
9-1-1 Routing Service Connection, per port	\$350.00	\$35.00	(N)
ALI Data Access Connection, per port	\$250.00	\$25.00	(C)
			(D)

Notes:

1. Monthly Recurring Charges for 9-1-1 Routing Service and 9-1-1 ALI Services are provided per 1,000 TNs, rounded up to the nearest thousand TNs, per location. (N)
2. Non-Recurring Charges for 9-1-1 Routing Service and 9-1-1 ALI Services are per location. (N)
3. Additional charges may be rendered by other local exchange carriers in connection with the provisioning of E9-1-1 Emergency Service to the Customer. (T)
4. 9-1-1 Routing Service and 9-1-1 ALI Services are provided as a package. Customer requests to obtain these services separately will be handled individually. (T)

(D)  
|  
|  
(D)

**4.0 Rates and Charges (Cont'd)**

**4.1 Emergency Services (Cont'd.)**

**4.1.2 Rates and Charges for Service Orders, Moves, Changes and Customer Premises Visits**

	<u>Base Charge</u>	<u>Additional Charge</u>	
Service Charge for Premises Visit	\$100.00	NA*	(C)
Changes to Customer Definable Features			
First three (3) requests during a calendar month	No Charge	NA*	
Fourth (4 <sup>th</sup> ) & succeeding requests during a calendar month	\$100.00 per request	NA*	(C) (C)
Moves of Existing Service	NA*	ICB	(T)
Record Order Change	\$75.00	NA*	(C)

Notes:

1. ICB rates will be determined based upon the unique circumstances of each Customer.
2. Service Charges for Premises Visits apply to visits to the Customer's Premises by a Company employee, agent or contractor when the service difficulty or trouble report that initiated the visit results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
3. Additional Charges for Premises Visits of \$275.00 per hour apply to visits that take place outside of normal business hours, or during weekends or holidays. (N)
4. Charges for Changes to Customer Definable Features include, but are not limited to, requests for changes to 9-1-1 Routing Service Features. Charges apply based on the number of requests for changes, not the number of changes per request.
5. Record Order Change applies to Customer-initiated requests that involve changes in Company records.

\* Not Applicable